

## Welcome to the Los Angeles Veterans Collaborative

## Intro Working Group

USC School of Social Work Center for Innovation and Research on Veterans & Military Families



## BACKGROUND

- U.S. at war for over a decade
- 2.8 Million Deployed  $\rightarrow$  Drawdown
- 325,000 vets currently in Los Angeles
   12,000 more per vogr estimated
  - 12,000 more per year estimated
- "Sea of Goodwill"



USC School of Social Work Center for Innovation and Research on Veterans & Military Families

BACKGROUND | 2



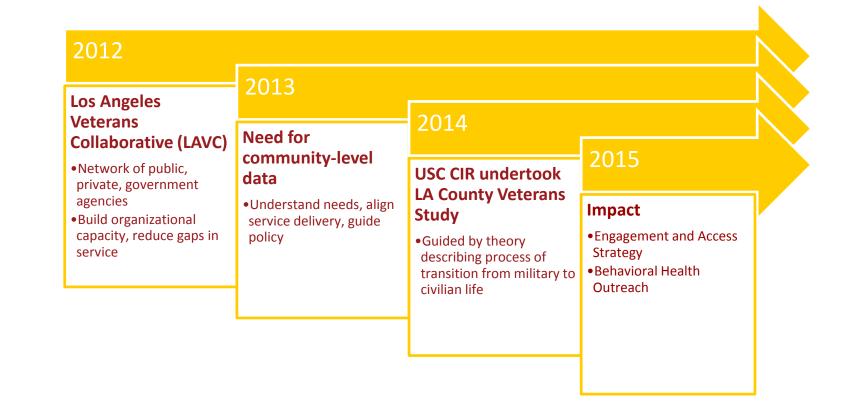


- Less than 1% of the Population has served in the last 13 years
- 50% of public says the wars have made little difference in their lives. (Pew Research Poll)





## BACKGROUND (cont'd)



BACKGROUND | 4





## Los Angeles Collaborative

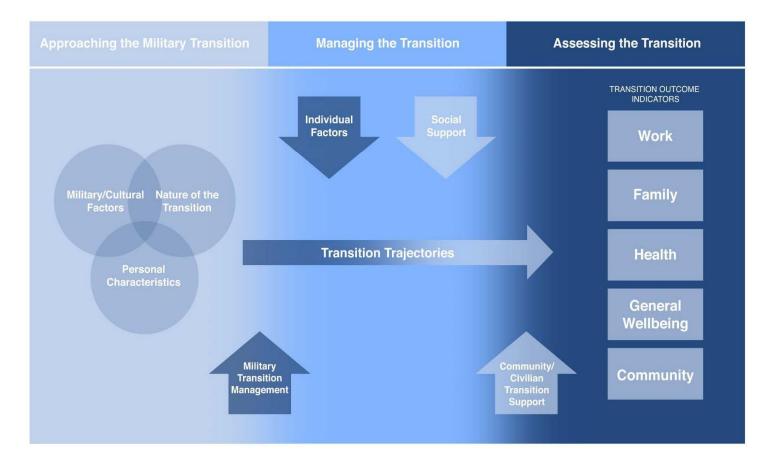
## Data $\Rightarrow$ Action $\Rightarrow$ Impact

USC School of Social Work Center for Innovation and Research on Veterans & Military Families

Data: LAC Survey| 5 University of Southern California



## **MILITARY TRANSITION THEORY**



USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**Theory | 6** University of Southern California

## RESULTS



#### Survey: 1,356 LA County veterans

- 50% Served prior to September 11, 2001
- 38% Served after September 11, 2001
- 12% did not provide date of service

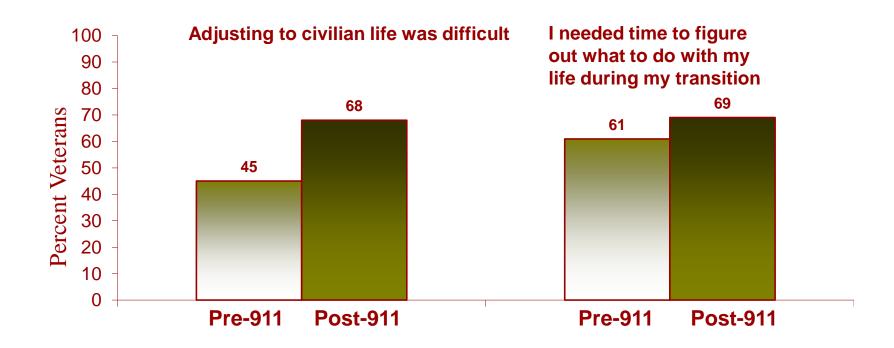
#### **Focus Group Interviews**

• 72 participants

## Transitioning Out of the Military



Today's veteran reports greater difficulty transitioning from the military back to civilian life compared to previous veterans.



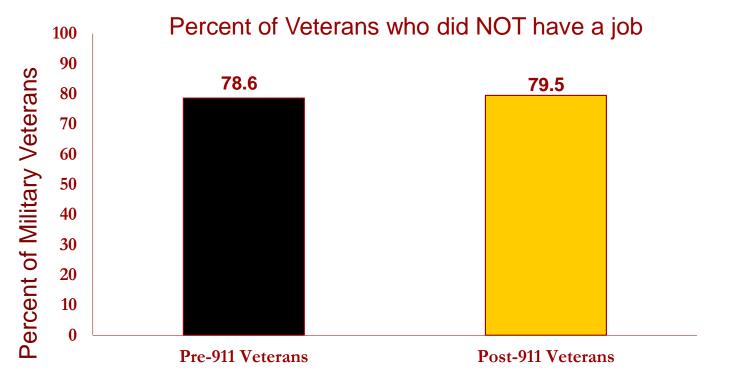
USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**RESULTS | 8** University of Southern California

## Job Prospects



## Most veterans did not have a job when they left military service.

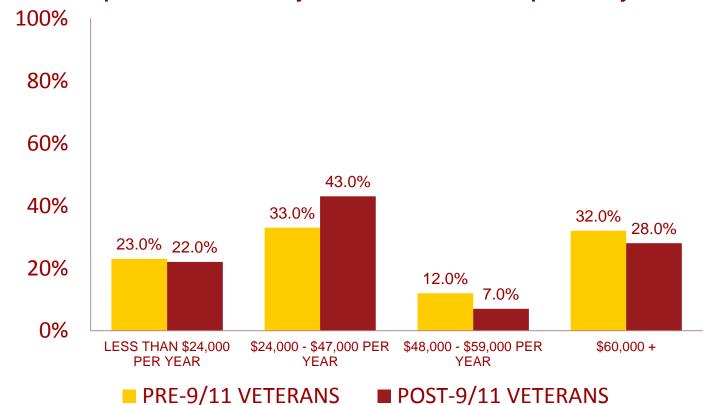


USC School of Social Work

**RESULTS | 9** University of Southern California

## Median Income

Of the veterans who do work full-time (44%), twenty-two percent have jobs at or below poverty.

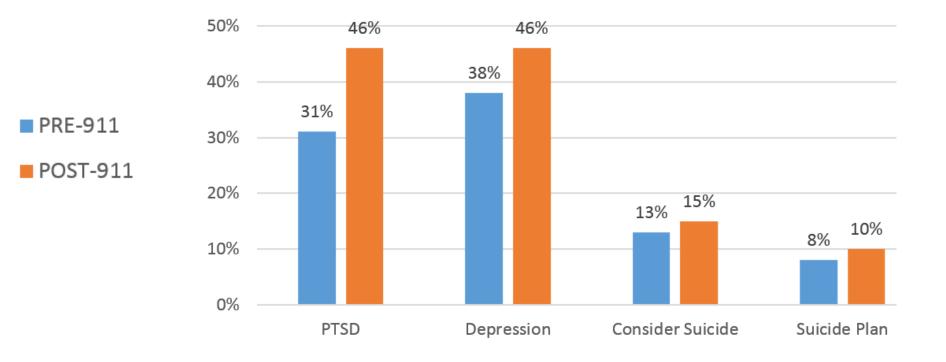


USC School of Social Work



## **MENTAL AND BEHAVIORAL HEALTH**

Most veterans **believe** their mental health is **pretty good** when they leave the military, then **later realize** they have significant unmet issues.



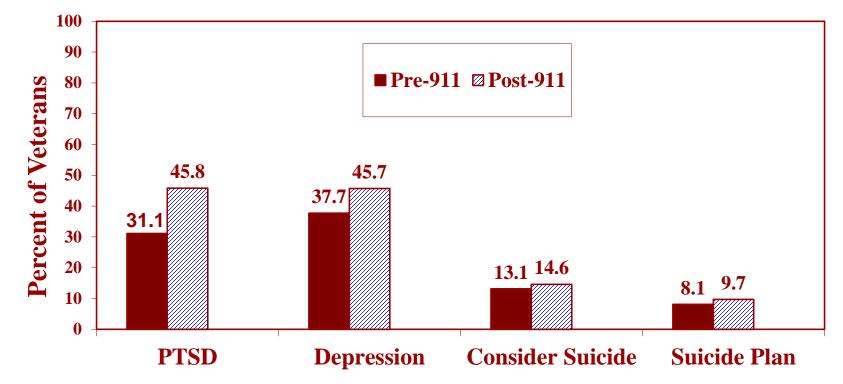
USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**RESULTS | 11** University of Southern California

## **Psychological Health of Veterans**



## Veterans have significant psychological health issues, including PTSD and suicidal ideation.

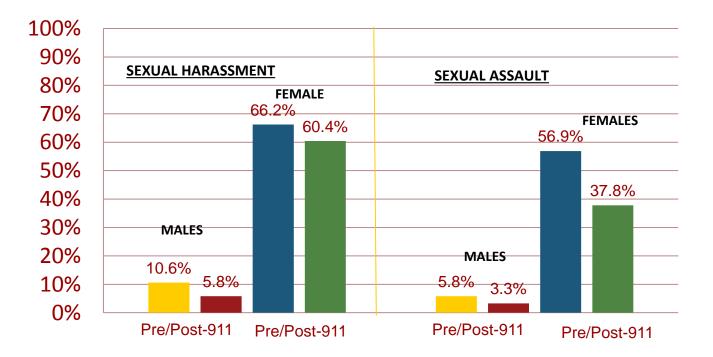


USC School of Social Work Center for Innovation and Research on Veterans & Military Families

RESULTS | 12

## **Sexual Harassment and Sexual Assault**

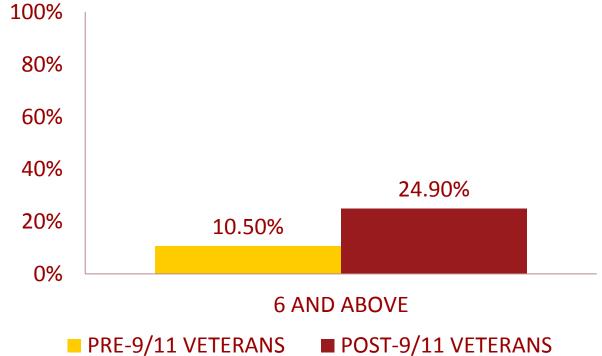
Percent of male and female pre-9/11 and post-9/11 veterans who were sexually harassed or assaulted during military service



USC School of Social Work

## Veterans with Alcohol Concerns

Percent of pre-9/11 and post-9/11 veterans who screened positive on the Alcohol Use Disorders Identification Test (AUDIT) alcohol consumption scale.







#### PHYSICAL HEALTH

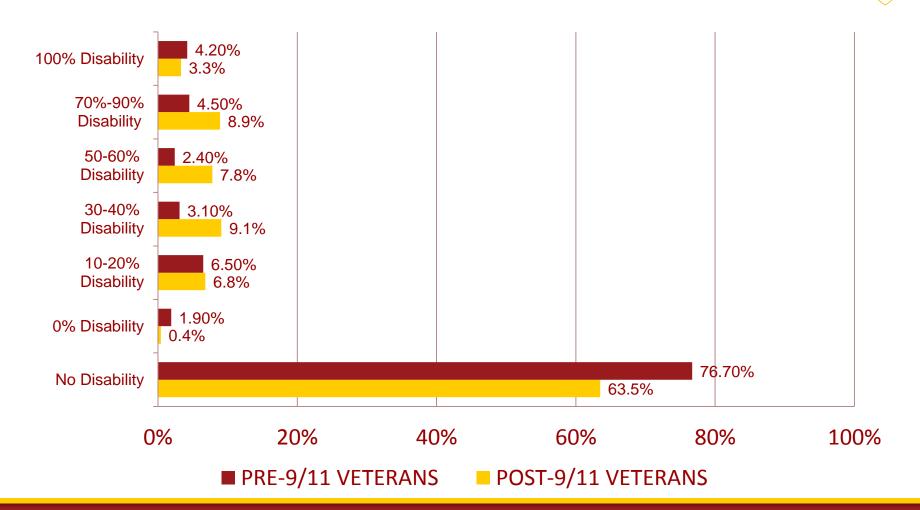
 Over 50% report significant physical health conditions that impair their daily functioning, which is not necessarily reflected in a VA disability rating.



USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**RESULTS | 16** University of Southern California

## VA Disability Rating



USC School of Social Work

**RESULTS | 17** University of Southern California



## **VETERANS ADMINSTRATION**

- Over 70% of veterans use VA services, primarily for medical care and education.
- Of those that use the VA, 50% believe the VA needs to significantly improve their services.
- In particular, veterans are unhappy with:
  - 1. Wait time for appointments
  - 2. VA disability rating system
  - 3. Support for the GI Bill for Education



USC School of Social Work Center for Innovation and Research on Veterans & Military Families

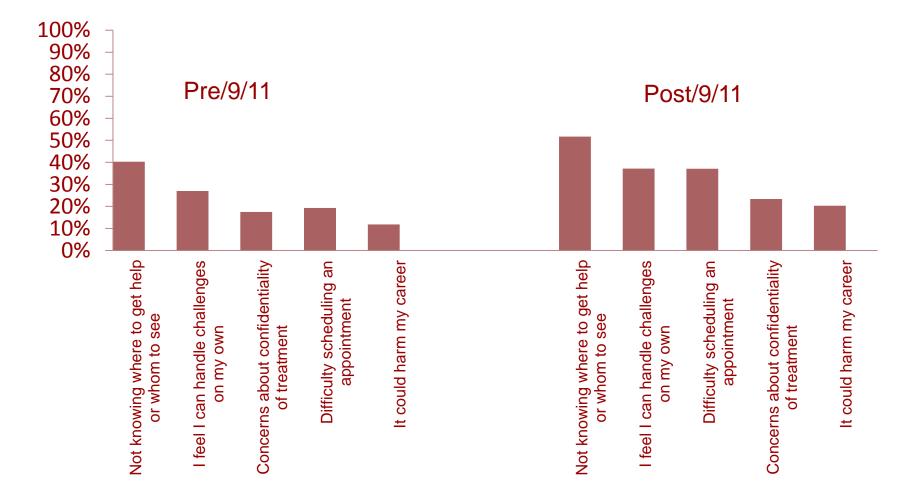
**RESULTS | 18** University of Southern California



## FINANCIAL AND LEGAL ISSUES

- Over **40%** of veterans face significant **financial issues** stemming primarily from low-paying jobs.
- Legal issues, although not frequently encountered by veterans, range from misdemeanor offenses such as traffic violations, to more serious issues such as domestic violence and drug or alcohol offenses.

## Veterans Barriers to Care



USC School of Social Work



#### **Veteran Service Needs**

Veterans identified a **wide range of services needed** during transition, including employment, healthcare, mental health, housing, education and others.

#### **RECOMMENDATIONS:**

- Establish a veteran community support network
  - Comprehensive and **holistic** plan to engage and support veterans in transition, which can take up to 2 years
- Utilize a peer-to-peer strategy through creation of civilian military transition mentors



## **Military Identity**

Today's veterans have **strong** personal and social **military identities** that, while admirable and desirable, **can interfere** with a successful civilian transition.



#### **RECOMMENDATIONS:**

- Develop a **comprehensive reorientation program** focusing on differences and similarities between military and civilian culture
  - Provide realistic employment/housing expectations
- Structure local **community veteran support services** to begin where TAP/Transition GPS leaves off
- Encourage and support veterans building new networks with civilians while on active military service

USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**RESULTS | 22** University of Southern California





## Los Angeles Collaborative

## Data $\Rightarrow$ Action $\Rightarrow$ Impact

USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**NEXT STEPS | 23** University of Southern California





## HOW ACTION WORKS

#### 2<sup>nd</sup> Wednesday of the month

Large gathering Announcements/events relating to the veteran community

Working groups for one hour session in one of seven working groups;

(1) Behavioral Health, (2) Career Advancement, (3) Families and Children, (4) Housing and Homelessness, (5) Legal and Reentry, (6) Faith Based and (7) Higher Education, Healthcare **Reconvene** to share Objectives, Missions, Action items and possible collaborations

USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**NEXT STEPS | 24** University of Southern California







- Engagement and Access Working Group (9:00am)
- Collective Meeting (10:00 am)
  - Welcome
  - Announcements
- Working Group Session (10:30 am)
  - Continue work on Measurable Goals, Outlining strategy
  - Break down into tasks to assign POC
- Collective Review (11:30 am)
  - Report Back, Action updates, Goal update





# Isolated Impact











CING

## 5 elements of collective impact

COMMON AGENDA	SHARED MEASUREMENT	MUTUALLY REINFORCING ACTIVITIES

CONTINUOUS COMMUNICATION

BACKBONE ORGANIZATION

# working in collaboration requires a *mindset shift*

ADAPTIVE PROBLEM SOLVING

## **TECHNICAL** PROBLEM SOLVING



## How to Collaborate

- 1. ACHIEVE A PERPETUAL STATE OF SIMULTANEOUS PLANNING AND DOING
- 2. PAY ATTENTION TO RELATIONSHIPS
- 3. LISTEN, LISTEN, LISTEN FOR HOW TO RESPOND TO UNANTICIPATED RESULTS
- 4. ADOPT AN ATTITUDE OF "BURNING PATIENCE"





## Los Angeles Collaborative

## Data $\Rightarrow$ Action $\Rightarrow$ Impact

USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**NEXT STEPS | 29** University of Southern California

#### **Behavioral Health Working Group**

**Who:** Agencies, social workers, family therapists, and practitioners who provide behavioral health support to Veterans and their families throughout Los Angeles. **Goal:** The working group is centered on identifying the unique needs and challenges veterans have for accessing behavioral healthcare as well as identifying best practices for veteran treatment.

## **Career Advancement Working Group**

Who: America's job centers, work source centers, HR professionals, veteran employments training programs, corporations, VA vocational rehab representatives and individuals looking to hire veterans.
Goals: Educate employers, develop best practices for service providers and work to identify veteran in need of meaningful employment.

#### **Families & Children Working Group**

**Who:** Spouses, adult children of military families, pediatric nurses, social workers and family advocates.

**Goal:** heightening awareness and impacting policy related to the concerns and needs of military affiliated (connected) children and their families, with particular attention on solving challenges facing families of the Guard and Reserve not fully accessing resources within the military service delivery system.

#### **Healthcare Working Group**

**Who:** Hospital and health insurance administrators, VA hospital staff and both non traditional and traditional models for recovery **Goals:** Educate employers, develop best practices for service providers and work to identify veteran in need of meaningful employment.

## **Higher Education Working Group**

Who: Representative certifying officials, admission coordinators and Veteran Resource Center contacts from community colleges, trade schools, and universities across LA County.
Goal: Develop and share best practices with schools, share resources

and develop an agenda of working items that can drive a better educational experience for veterans in Los Angeles.

## **Housing & Homelessness Working Group**

**Who:** VA contracted agencies, housing authorities, individual nonprofits, and organizations working with homeless veterans. **Goal:** solve systemic issues, pass legislature, write policy briefs and educate and rally providers toward more coordination and better support.

## Legal & Re-Entry Working Group

**Who:** Lawyers, legal professionals, policy makers, public counsel, Veteran Affairs legal teams and aids.

**Goal:** Develop policy objectives, education, identifying laws affecting veterans and service delivery, building capacity with legal professionals to work with Veteran clients in Los Angeles as well as organizing to solve large scale legal barriers facing veterans with criminal or legal issues.

#### **Faith-Based Working Group**

Who: chaplains, Rabbi's, clergy, pastors and religious organizations who seek to learn, educate and share best practices for working with veterans and military families in their respective communities.
Goal: As focused on awareness and education of military and veteran of faith community with curriculum and

## Next Steps



# Let's work together to support our returning veterans and their families.

USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**NEXT STEPS | 29** University of Southern California



## Questions

USC School of Social Work Center for Innovation and Research on Veterans & Military Families

**NEXT STEPS | 29** University of Southern California